sahalah
لخدمات المرافق
FACILITIES SERVICES

QHSE & FM Policy

S & C Group Investments LLC is in the business of providing Integrated Facilities Management Services for Residential, Hotels, Commercial and Retail properties in the UAE.
We, the Top Management of S& C Group Investment LLC. hereby express our commitment to the following:

- ***Customer Requirement***
  Enhancing Customer Satisfaction in all areas of our business and continually improve our Integrated Management Systems (IMS) and effectiveness to deliver customer-focused services appropriate to the local context, demand Organization and considers the users of the facility and facility itself that meet their current and future needs.
- ***Environmental Requirement***
  Protect the Environment and prevent environmental pollution while executing our Facilities Management services and related activities.
- ***Occupational Health & Safety Requirement***
  Developing and implementing policies and procedures to manage Occupational Health & Safety risks to as low as reasonably practicable to protect staff from injury and ill-health while working with us.
- ***Statutory and Regulatory Requirement***
  Adhering to the local Statutory and Regulatory requirements while executing our business with regards to all aspects of Quality, Health, Safety and Environment.
- ***Objectives and Targets***
  Establishing clear objectives and targets to achieve continuous improvement in striving for QHSE excellence.
- ***Other Interested Parties Requirement***
  Satisfy applicable requirements as determined in the Risk & Opportunities Assessment.
- ***Continual Improvement***
  Ensuring that process for the Integrated Management System (IMS) is improved on a continual basis by implementing, maintaining and regularly monitoring the performance within the organization as per the latest standards set out in ISO 9001:2015, ISO 45001:2018, ISO 14001:2015 & 41001:2018.

Patrick Smith
Chief Executive Officer